

Device Management Platform

For Yealink video and voice communication endpoint devices



Enterprise Communication Challenges

Enterprise customers who deal with enterprise communications face several common challenges. Many firms want to deploy UC endpoint devices to avoid expensive traditional system and to unify their communications into one system. At the same time, inappropriate deployment and management tools for the deployment of UC endpoint devices systems can lead to unplanned costs and a steep learning curve.

Because nobody wants an administrative nightmare, simple and efficient provisioning and management of UC endpoint devices is a key concern for any company's information technology department.

Why Choose Yealink Device Management Platform

Yealink's powerful GUI-driven Device Management Platform delivers a comprehensive set of tools for implementing up to 20,000 Yealink video and voice communication endpoint devices. The platform is capable of solving the complexities of provisioning, management, call quality control and troubleshooting. The solution allows system-wide oversight and has the ability to drill down into specific needs for various regions, user groups or even a particular device model.

The Yealink Device Management Platform offers comprehensive management control and tracking while delivers a host of capabilities and integrated functionality to efficiently reduce the cost of operation and maintenance of a company. The system also enhances the user experience and increases user adoption rates while consolidating customers under one management platform.

Yealink Device Management Platform Overview

- · Comprehensive tool set for deployment, management and troubleshooting for up to 20,000 devices
- · Web-based intuitive user interface
- Timing task for scheduling tasks at pre-defined times or after specified time intervals
- · Real-time feedback: operation statistics, quality analysis and alarm notifications to diagnose devices when the platform shows abnormality

Benefits of the Yealink Device Management Platform



Automate the entire process

Deploy, detect and access devices remotely



Enforce powerful management capabilities

Mass configure, customize per region/department/model





Access to function quality analysis, diagnostics, and back-up

Ensure excellent call experience

Timing tasks with flexibility

Timing task: one-time/daily/weekly/monthly tasks;support one-time and automatic scheduling



Automate the entire process

The platform can detect, provision and grant remote access to devices and is able to configure the initial IP setup of a device. It allows the configuration of automatic mass updates through a graphical and intuitive user interface.

Enforce powerful management capabilities

Multiple administrators are permitted to have remote access which enables the IT managers to implement mass configure or customize devices by region, by department or by model.



1 Login page



2 Group configuration

Real-time alarm and diagnoses

Amount to 23 real-time monitored alarm types for sending alarm notifications immediately when devices running abnormally. Automatically diagnose device, locate problem, together with remotely configure to improve end-user satisfaction.



3 Device diagnostic

Timing tasks with flexibility

Timing task: one-time/daily/weekly/monthly tasks; support one-time and automatic scheduling.



4 Timing tasks